



Metso Automation serves companies in the energy and process industries and the pulp and paper industries with field control technology, automation and information management solutions and life-cycle services. We are a part of Metso, a global engineering group whose 27,000 employees have two things in common: expertise and true service attitude. Just expect results.

**We are looking for a Supervisor, Metrology & Process Improvement
Shrewsbury, MA**

The incumbent to fill this position will be responsible to supervise the Metrology department, plan and schedule work for metrology technicians and to meet service commitments. This person will assure proper application of standard calibration procedures to certify all company and personal gages and ensure they are completed on schedule. They will have responsibility to develop and implement methods and procedures for inspection, testing and evaluating the conformance of items and production processes. Other duties involve providing inspection guidance and instructions in quality concepts to Metso employees, and supports continuous improvement of the quality management system.

PRINCIPAL DUTIES:

- Plan, schedule and assign workload priorities for Metrology Technicians. Be proficient in all metrology functions and accomplish these functions when the workload is high or coverage is needed.
- Diversified duties require the use of a wide range of procedures, measurement and test equipment, calibration principles and interpretation of specifications. Requires sound judgment and decision making that is based on the analysis of documented evidence.
- Promote principles of quality conformance, continuous improvement, prevention of defects and lean methodology across all levels of the organization.
- Implement and support the use of analytical tools through ongoing leadership in machine process capability studies, and evaluating other work processes such as assembly, testing and the effectiveness of their control points and efficiency.
- Responsibilities include validating incoming and manufactured goods by using specific inspection and auditing techniques. Verify the presence of proper documentation and conformance to requirements for purchased material, sub-contracted parts, inter-company transfers, manufactured parts, assemblies and purchased complete items that go into finished products.
- Promote conformance to ISO 9001 certification and internal audit assignments. Resolve inspection issues regarding measurement credibility problems, geometric tolerance and positioning interpretation to assure conformity of parts to Metso Specifications. Lead by example with continuous process improvement and customer satisfaction.
- Maintain the skills needed to lead the metrology department forward, including personal and staff development as applicable to support the evolving needs of the business.



EDUCATION, EXPERIENCE, AND SPECIAL SKILLS REQUIRED:

- Bachelors degree in Engineering, Science, Business or related field is required and demonstrated proficiency within the quality discipline.
- Certified Quality Engineer (CQE) or Certified Quality Auditor (CQA) preferred.
- Four years experience in a manufacturing environment and a minimum of two years in a supervisory capacity.
- Excellent written and verbal communication skills for development of procedures leading to process improvement and training of quality concepts to employees.
- Applicant must have basic skills in MS Word, Excel and knowledge of CMM practices. Must be familiar with geometric position and tolerancing, basic knowledge of statics and their application.

Metso Automation offers a competitive salary and a comprehensive benefit package!
To apply for this position, please apply online at www.metsocareers.com or email your resume to hr.shrewsbury@metso.com