

JOIN MAINE'S PRIVATE AND PUBLIC BUSINESS LEADERS TO DISCUSS AND LEARN HOW LEAN METHODS AND PRINCIPLES ARE BEING USED TO IMPROVE ORGANIZATIONAL EFFECTIVENESS.

- **Hear speakers from a variety of industry sectors, and network with Lean practitioners**
- **Attend breakout sessions to learn LEAN best practices and applications**
- **Hear highlights from businesses and organizations where Lean methods and practices are successful**
- **Share your organization's knowledge and successes**
- **Learn how using Lean methods and practices can make your organization more competitive in a global economy**

Target Audience: Businesses and organizations interested in Lean management principles and methods. Sectors include Financial Services, Health Care, Non-Profits, Local and State government, Manufacturing, and Construction.

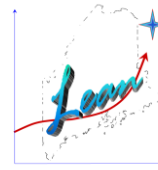
Summit Date and Time

**Thursday, October 15, 2009
8:00 a.m. to 4:00 p.m.
Rangeley Hall
268 Sylvan Road
Bangor**

Summit Host and Major Sponsor

**Eastern Maine
Community College**
Great College. Smart Choice.

**Technical
Career &
Transfer Education**



Pre-Summit Offering

“Lean 101 – Principles of Lean Operations”
*An introductory experiential workshop presented by
Summit Program Sponsor*



Wednesday, October 14, 2009
8:00 a.m. to 4 p.m.

At Eastern Maine Community College
Rangeley Hall, Sylvan Road, Bangor

Registration Options:

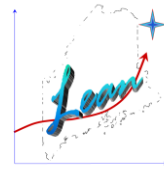
- 1) Lean in Maine Summit - \$75.00, Date: Thurs. October 15, 2009
Registration code: CED-R73-23
- 2) Pre-Summit Offering, “Lean 101 – Principles of Lean Operations” - \$295.00, Date: Wed. October 14, 2009
Registration code: CED-R74-23

**Special pricing for registering and attending both
Summit and Pre-Summit Offering**

- 3) Lean in Maine Summit and Pre-Summit Offering - \$125.00
Registration code: CED-R75-23

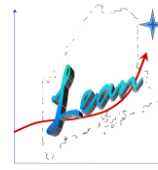
By Phone: 974-4621 or 1-800-286-9357, Ext 4621

**In Person: Enrollment Center
Katahdin Hall, EMCC Campus,
354 Hogan Road, Bangor Maine**



Agenda

8:00 to 9:00	Registration and Coffee
9:00 to 10:00	Welcome Overview of the Day Explanation of Three Tracks Introduction of Planning Committee Housekeeping Lunch Arrangements Introduction of Michael Aube
10:00 to 10:30	Welcome Speaker, Michael Aube, President and CEO of Eastern Maine Development Corporation
10:30 to 10:45	Break Introduction of Michael Peterson
10:45 to 11:30	Keynote Speaker, Michael Peterson, FACHE Vice President of Ancillary and Support Services at Sebecook Valley Hospital
11:30 to 12:30	Morning Breakout Sessions
12:30 to 1:30	Lunch and Networking
1:30 to 2:30	Panel and Q & A
2:30 to 2:45	Break
2:45 to 3:45	Afternoon Breakout Sessions
3:45 to 4:00	Wrap Up/Review Closing Remarks



Breakout Sessions Detail

Key

<p>Track One – Basic</p> <p>“Lean sounds interesting - tell me more”</p>	<p>Track Two – Intermediate</p> <p>“We’ve started Lean - sharing experiences with others”</p>	<p>Track Three – Advanced</p> <p>“We’ve used Lean for process improvement - let’s talk about advanced Lean practices”</p>
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Morning Breakout Sessions – 11:30 a.m. to 12:30 p.m.

All Sectors	Non-profit	Food Service	Government	All Sectors
<p>Introduction to Team Building - Continuous Improvement</p> <p>Wayne Messer</p> <p>Maine Manufacturing Extension Partnership</p>	<p>What Have We Learned So Far?</p> <p>Lynne Gaudette</p> <p>Goodwill Industries of Northern New England</p>	<p>SIMPLY DIVINE BROWNIES: How Lean Manufacturing Sweetened Our Bottom Line</p> <p>Trina Beaulier</p> <p>Simply Divine Heavenly Brownies</p>	<p>Getting Started</p> <p>Arthur Davis</p> <p>Maine Department of Labor</p>	<p>Assessing Your Organization’s Readiness for LEAN</p> <p>Mike Ballesteros</p> <p>Eastern Maine Community College</p>

Afternoon Breakout Sessions – 2:45 p.m. to 3:45 p.m.

Bio-Tech	Non-profit	Manufacturing	Government	Healthcare
<p>Inventory Management</p> <p>Jon Kirsch</p> <p>Lonza Group Ltd.</p>	<p>Commitment Starts with Senior Management</p> <p>Lynne Gaudette</p> <p>Goodwill Industries of Northern New England</p>	<p>Lean In a Low Volume/High mix Manufacturing Company</p> <p>Rick Foss</p> <p>Thos. Moser Cabinetmakers</p>	<p>The Soft Side of Lean</p> <p>Kelly Grenier and Walter Lowell</p> <p>Maine Department of Health and</p>	<p>Overview of Lean at Inland Hospital</p> <p>Dan Booth</p> <p>Inland Hospital</p>

LEAN IN MAINE SUMMIT 2009



Welcome Speaker



Michael Aube

Michael serves as the President and CEO of Eastern Maine Development Corporation. He is responsible for the day-to-day operations and fiscal management of the organization. Prior to joining EMDC, Michael served as the State Director for USDA's Rural Development Services in Maine, a post he held for eight years. He also served as the Economic Development Representative for the US Department of Commerce for Maine, Rhode Island, and Connecticut, the Maine Commissioner of Economic and Community Development, and the Director of the Maine Quality Centers program. He has also been very active in civic organizations including service on the Bangor City Council (including the position of Mayor), Vice Chairman of the Maine Municipal Association, President of the National Association of Development Organizations, President of the Economic Development Council of Maine, and Chairman of the Maine Technical College System Board of Trustees.

LEAN IN MAINE SUMMIT 2009

Keynote Speaker



Michael D. Peterson, FACHE

Michael Peterson has been in healthcare management since 1992, serving in a number of roles in hospitals and healthcare organizations throughout Northern and Eastern Maine. Today, Mike is the Vice President of Ancillary and Support Services at Sebecook Valley Hospital, an Affiliate of Eastern Maine Healthcare Systems.

Mike grew up in northern Aroostook County; then moved to Orono to pursue his undergraduate degree in Public Administration at the University of Maine. He received his Masters of Science in Business with a focus in healthcare administration at Husson College in 1996 and became a Fellow in the American College of Healthcare Executives in 2007. He has completed Team Leader training in Toyota Production Systems, Lean process and philosophy in 2008, and has several Lean Events and process improvement initiatives under his belt. He is on the Board of the Maine Chapter of the Make-A-Wish Foundation, and currently serves as Co-Chair of the EMHS Lean Task Force. He is the 2005 scholarship winner of the John Glaser award, and was nominated for CIO Magazine's "Ones to Watch" award in 2005.

He and his wife Noretta and son Lucas enjoy travel, golf, skiing, cooking together, and entertaining friends at their home in Veazie.

“Lean Culture Transformation: Where the Rubber Meets the Road”

Michael D. Peterson, FACHE, will present a history of how and why the Toyota Production Systems, Lean process has been selected to improve the operating position, efficiency and quality of the “systems” in a service industry. Included in this session will be: an overview of the vision of the cultural transformation “roadmap” at the hospital; a list and explanation of Critical Success Factors; a list of common potential pitfalls; and an overview of the experience, trials and tribulations, and successes to date of an organization just beginning its journey towards Lean becoming an integral part of how Sebecook Valley Hospital does business. The learning objective of this presentation is to take-away insight on the order and priority of steps to initiate the Lean transformation, and understand how Lean can be utilized in a service industry, from a real-world perspective.

LEAN IN MAINE SUMMIT 2009



Panel Q & A

PANEL BREAKOUT: An interactive session through discussion with several company leaders describing their Lean successes and challenges. The session will culminate with a question and answer period.

10-12 minutes per speaker
20 minutes interactive Q & A

QUESTIONS PANELISTS WILL ADDRESS

How long has your company been practicing Lean?
What are example(s) of significant Lean successes and challenges?
What advice would you give to companies considering a commitment to Lean?

PARTICIPANTS

Andy Fitzpatrick – Moderator

Andy is a former General Manager at Brewer Automotive Components and Lean Expert. He was trained as an engineer and has spent the past 15 years using the Toyota Production System to manage the manufacture of automobile steering components.

Lynne Gaudette – Panelist

Goodwill Industries of Northern New England

As Chief Administrative Officer, Lynne leads the Human Resources, Property Management, Risk Management and Training departments at Goodwill Industries of Northern New England. She has been with Goodwill for 10 years and draws on more than 30 years of experience in related fields. Lynne has managed the Lean implementation program at Goodwill Industries.

Cynthia Fisher – Panelist

Bar Harbor Foods Company

As Vice President of Marketing and Quality Assurance, Cynthia was instrumental in growing a production staff from five to more than twenty full-time employees. Bar Harbor Food’s mission is to produce the highest quality canned foods, free of artificial preservatives, and follow through with that mission throughout the entire operation of the business. Bar Harbor Food’s uses Lean methods and techniques to operate and grow their business.

Walter Lowell – Panelist

Maine Department of Health and Human Services

Walter has over 28 years working in university and government organizations. He has been working as the Director of the Office of Lean Management at the Department of Health and Human Services, an office he proposed and set-up over three years ago. This is one of the first of such offices set up in state government nationally.

Dan Crocker – Panelist

Eastern Maine Community College (EMCC)

As Dean of Enrollment Management and Institutional Research, Dan used Lean methodology to transform a loosely connected set of departments into a synchronized and vibrant unit where teamwork and collaboration are the norm, and exceeding student expectations is the goal.

Paul Andrews – Panelist

Jøtul North America

As Quality Manager, Paul is responsible for overall quality management, system improvements, and facilitation of new manufacturing processes at Jøtul North America. Prior to joining the Jøtul family, Paul spent the last five years at Sanmina-SCI in Westbrook, Maine. He was instrumental in improving plant productivity, processes, and management systems.

LEAN IN MAINE SUMMIT 2009

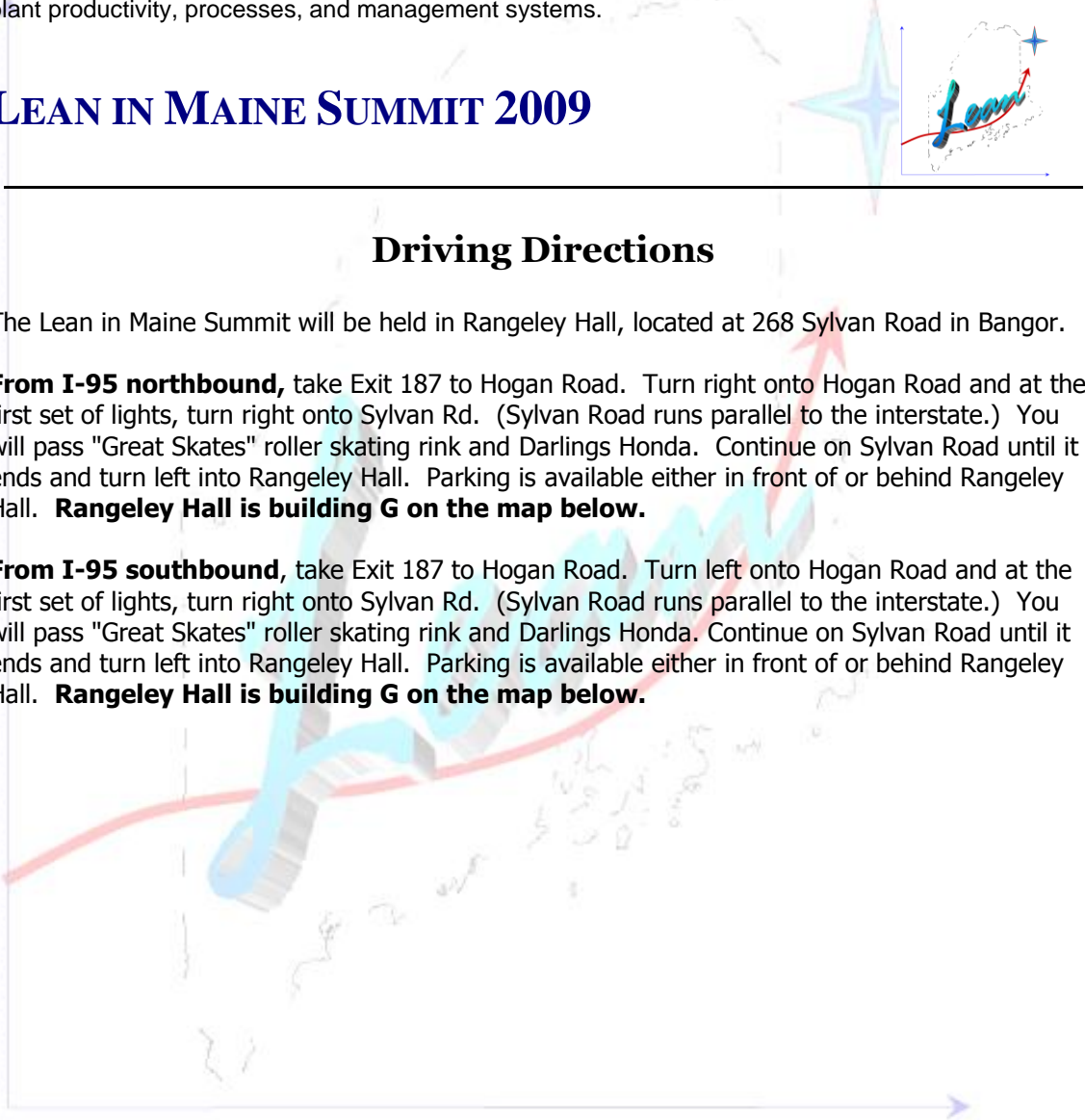


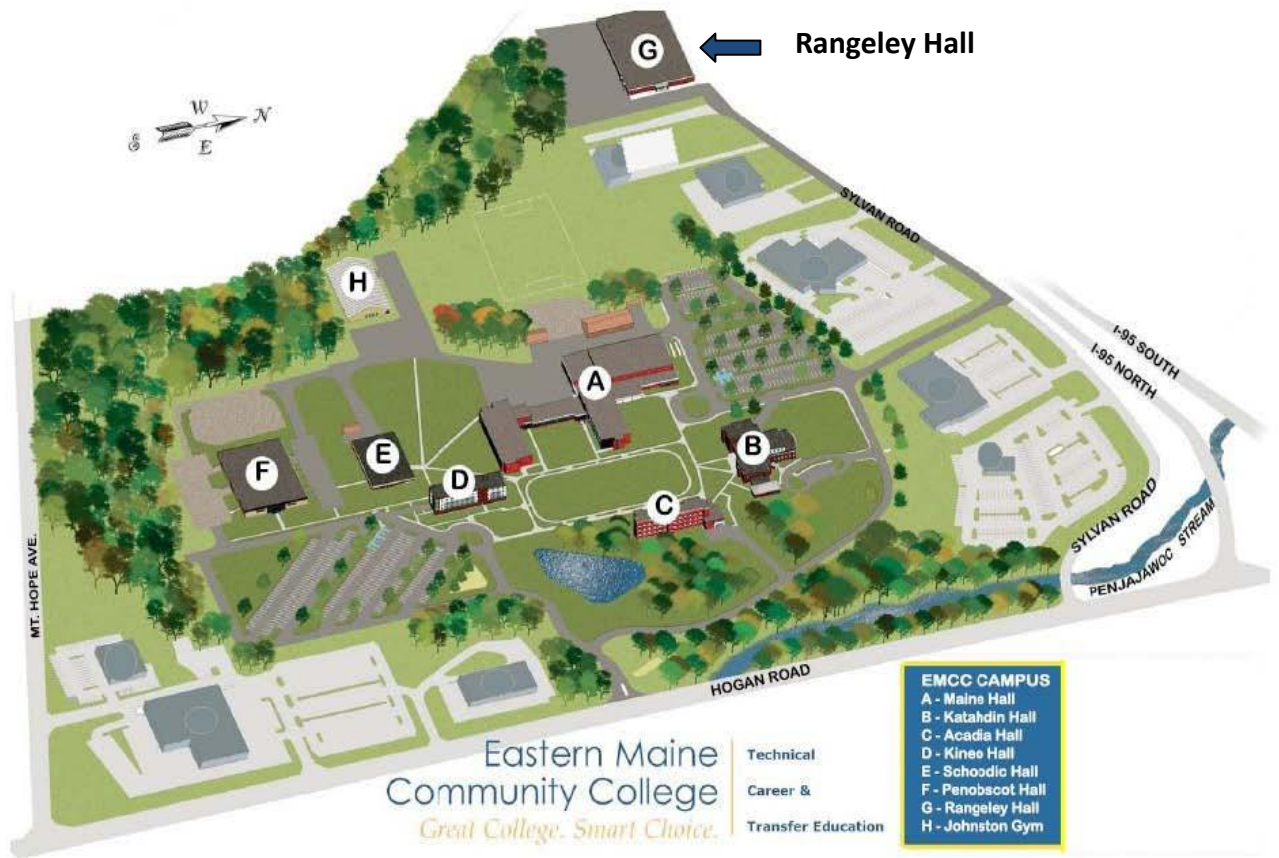
Driving Directions

The Lean in Maine Summit will be held in Rangeley Hall, located at 268 Sylvan Road in Bangor.

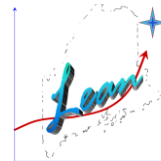
From I-95 northbound, take Exit 187 to Hogan Road. Turn right onto Hogan Road and at the first set of lights, turn right onto Sylvan Rd. (Sylvan Road runs parallel to the interstate.) You will pass "Great Skates" roller skating rink and Darlings Honda. Continue on Sylvan Road until it ends and turn left into Rangeley Hall. Parking is available either in front of or behind Rangeley Hall. **Rangeley Hall is building G on the map below.**

From I-95 southbound, take Exit 187 to Hogan Road. Turn left onto Hogan Road and at the first set of lights, turn right onto Sylvan Rd. (Sylvan Road runs parallel to the interstate.) You will pass "Great Skates" roller skating rink and Darlings Honda. Continue on Sylvan Road until it ends and turn left into Rangeley Hall. Parking is available either in front of or behind Rangeley Hall. **Rangeley Hall is building G on the map below.**





LEAN IN MAINE SUMMIT 2009



Hotel Accommodations

We have established a corporate rate of \$129.00 per night with the Marriot Courtyard here in Bangor. The hotel is located within walking distance of our campus. Anyone interested in staying can call (207) 262-0070 and state that they are attending a conference at Eastern Maine Community College and would like the college's corporate rate. The hotel's address is 200 Sylvan Rd, Bangor, ME.

