

Join a Race Car “Pit Crew”

Learn the Three Keys to Sustaining Your Continuous Improvement Gains

MassMEP believes there are three elements needed to improve operational efficiency and sustain continuous improvement programs: Teamwork, Problem Solving and Job Instructions. If you have identified these elements, then this unique MassMEP training session will assist you in its realization. If you do not yet have a target, then this training will help lead the discovery.

This unique **“Learn by Doing”** training will be facilitated by **MassMEP** and a race team crew from the **Ken Bouchard “Drive to Victory Lane” School**. Attendees will be assigned to a **“Race Car Pit Crew”** and will work on an actual race car team to solve problems, create standard work, and understand how metrics & measurements sustain continuous improvement.



Teamwork – “Pit Crew Teams” will be timed and measured performing an actual two-tire change on the race car. They will experience the “normal” roadblocks that all companies experience on a daily basis. Teams will be expected to solve these problems, create new standard work and demonstrate continuous improvement in a competitive environment. Throughout the 6 rounds, team members will learn to improve communication methods and gain an understanding of how working together can improve productivity and morale.

Problem Solving - “Pit Crew Teams” will be introduced to **Improvement Kata**, a technique using PDCA to meet challenging goals. Teams will learn how to avoid the “Whack-a-Mole” method of problem solving in a “Puzzle Making Exercise” designed to foster the 4-step scientific method. The lessons learned here will be applied to the tire change and can be carried over to your shop floor as the tool for daily improvement and employee engagement.



Job Instruction - Teams will be shown how Job instructions are created using a **Training Within Industries (TWI) - JI Job Breakdown Sheet**. They will use this tool to create instructions for the tire changing tasks by documenting Important Steps, Key Points and Reasons Why. This will form the basis for standard work, allow the trainers to deliver instruction for individual tasks and train in a structured fashion to foster standard practices across departments and shifts.

Lean Management in the Fast Lane!

